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### 2.1 Exhibition Venue

AERO INDIA 2019, India’s 12th International Aerospace and Defence exhibition is scheduled to be held at the Air Force Station, Yelahanka (AFSY) from 20 - 24 February, 2019. The venue is located nineteen kilometers from the city of Bengaluru on the National Highway No. 7 (NH-7) on the way to Hyderabad.

### 2.2 Organiser Address

The Organisers “Office” will be functional at the exhibition premises from mid Jan, 2019. Till then, all activities will be coordinated from the following address:

**Defence Exhibition Organisation (DEO)**  
**Hotel The Ashoka, ROOM NO: 102-107,**  
**Diplomatic Enclave 50B, Chanakyapuri,**  
**New Delhi - 110 021, India, INDIA**  
**Phone No : +91-11- 26871991**  
**Fax: +91-11- 26871991**

Contact:  
**Defence Exhibition Organisation (DEO)**  
(Govt. of India, Ministry of Defence)  
*Email: aeroindia-ddp@gov.in*

### 2.3 Admission to Aero India for Exhibitors

Admission would be permitted to Exhibitors only through photo badges and bonafide visitors only through invitation cards / badges / tickets issued by the Organisers. No other form of invitation /ticket would be valid. The rates of tickets for entry into the Exhibition Area and Air Display Viewing Area (ADVA) are notified on the website [http://aeroindia.gov.in](http://aeroindia.gov.in)

Exhibitors will have to submit the requisite details prescribed for the badges online on the website at [http://aeroindia.gov.in](http://aeroindia.gov.in) by logging as exhibitors.

Business visitors can register online. For the online registration, after submission of details, visitors will be able to make online payment through either Credit Card/Debit Card or Internet Banking on the payment gateway of the website as per the mentioned charges. Once the Organizers receive the payment, electronic ticket will be sent to the registered e-mail ids.

The Organizers reserve the right to refuse admission to any person in the interest of the Exhibition or due to safety reasons even after the payment has been made and tickets issued. The requisite refund would be made in due course of time. Refund would not be made in case it is discovered that misuse of the system has been made to give false/wrong information or security concerns. Such cases legal action would be taken as per Indian law. All disputes would be settled in Delhi courts only.

Any invitee of the business visitors will have to apply for online entry ticket as provided on the website at [http://aeroindia.gov.in](http://aeroindia.gov.in).
The Venue of AERO INDIA 2019 is Yelahanka Air Force Station in Bangalore, an operational Air Force Base used for Defence activity. The Exhibition will be hosted in the permanent/temporary Hangars on the Base which will be constructed specially for the event. These specially created Hangars will be made of aluminum shell structure covered with flame retardant material conforming to international standards. Exhibitors in the temporary halls displaying heavy exhibits should inform the Organisers about the weight and the dimensions of the exhibits so that suitable reinforcement can be added to the flooring to enable it to take the additional weight. All exhibition halls will be specially air-conditioned for the show.

Chalets will be specially constructed at the designated area in the fair.

Adequate number of toilets would be located at all convenient locations.

2.5 Dress Code

All persons attending the exhibition should be appropriately attired.

2.6 Inauguration Ceremony/Exhibition timings

The exhibition shall be inaugurated on 20 February 2019 at 0900 hrs and will open to Business visitors from 1300 hrs.

Exhibition Timings:

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</tr>
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<td>22-02-2019</td>
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<td>Business</td>
</tr>
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</tr>
<tr>
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Note :- Details of the events will be uploaded once finalized. Trade and business visits as well as aerobatic display will be part of the programme on each day.

2.7 Official Reception

Exhibitors will have an opportunity to meet senior Government Officials, Ministry of Defence officials, officers of the Indian Armed Forces, foreign military delegation, Diplomats, and eminent scientists of the aeronautical industry etc. A dinner will also be hosted by the organisers. Entry to this dinner is strictly by Invitation.
2.8 Exhibitor’s Meeting with Official Delegation/Government of India Officials

Special arrangements by online booking of meeting lounge will be made during AERO INDIA 2019 by the Organisers to facilitate on-site meetings of the exhibitors with official delegations of different countries as well as with senior officials of the Government of India. The request for official meetings may be sent on aeroindia-ddp@gov.in. The meetings date or timings & place would be conveyed officially only after the approval of respective Government officials through their offices by email only.

2.9 Exhibitor’s Catalogue / Space Advertising

A. An official Exhibitor’s Catalogue of companies and Organisations participating at AERO INDIA 2019 will be published by the Organisers for distribution. Rates for official catalogue will be made available on the website. These catalogues would be distributed to the official delegations, VIPs, diplomats, government officials and media.

B. Exhibitor Catalogue Entry content will be taken online from the exhibitors. The Organisers stand absolved of any responsibility for non-inclusion of details of companies whose details are not uploaded on time.

C. One free copy of the Exhibitors’ Catalogue will be given to each exhibitor. Extra copies will be available at a cost. The exhibitor can use the Catalogue to promote their services and products through advertisements.

2.10 Exhibitor Photo Badges

A. Entry through valid badges only.
B. For manning the exhibitions space, each exhibitor will be entitled for free badges as per the area booked by them subject to a maximum of 50 badges. Extra badges can be bought at a cost. (03 passes for each 12 Sq.m of exhibitions space area booked).
C. Each Chalet exhibitor will be entitled for free badges as per area booked. (10 Passes for each 72 Sq.m Chalet area booked).
D. Necessary details along with passport size photograph for personnel who will be manning the stalls may be submitted online only.
E. Exhibitors must wear the passes at all times inside the Air Base to facilitate movement
F. Exhibitor photo badges are strictly non – transferable.
G. Indian Company personnel representing foreign exhibitors can also apply for Exhibitor Photo Passes within the limit, provided a letter of authority nominating them as their India representative (s) is given to the Organisers. Such applications however, must be made strictly by the Foreign Company and not the Indian Company to which such personnel belong.
H. Invitation/Pass for Inaugural function will be provided as per the approved policy.

2.11 Exhibitor Guarantee for Contractors; Contractor and Service Provider Photo Badges

Foreign Exhibitors shall inform the Organisers of their contractor / sub-contractor for the construction and / or decoration of the stand and for import and re-export of their Exhibition materials with the full address, telephone, fax and Passport numbers of their staff including the head of the technical staff who will be responsible during the Exhibition period for the purpose of arranging security passes. The Exhibitor must
declare in his document that he accepts the responsibility and guarantees for payment of any dues / fines for import, export custom duties, taxes, penalties, etc. as a result of acts of commission or omission of his contracting and / or sub-contracting companies.

Indian exhibitors would be allowed to display products manufactured in India only.

All Contractors and Service Providers in order to obtain the desired badges for their permanent and temporary Indian staff are required to submit their Police Verification by 31 Dec 2018. The police verification may be done at the nearest police station of the residence of the respective individual.

Contractor’s Security Pass

Security pass to contractors for entry into the exhibition will be valid only for the construction and dismantling days. These security passes will be valid from 04 - 19 February 2019 & 25 - 28 February 2019. Exhibitors may provide details of such personnel who will be constructing / decorating their stands / chalets for issue of passes by 24 December 2018 along with two passport size photographs each. Details have to be submitted online.

Service Provider Photo Badges

(a) These will be issued to personnel of the contracting agency whose services are essentially required at the stall / chalet by the exhibitor during the show period. The scale of issue of such badges shall be at the rate of 4 for space booking up to 100 sqm, and to a maximum of 10. Details of such personnel may be furnished online by 01 Jan 2019. Two badges for each chalet booked will be given in addition. These details would only be submitted online at www.aeroindia.gov.in.

(b) Requirements of photo batch for Service Provider like hostesses who are temporarily employed by the exhibitors are to be indicated to the organizers. If personnel for these services are employed locally, their details, for issuing of passes, along with digital photographs would be submitted online only.

2.12 Invitations

Each exhibiting company will be granted invitations as per approved policy. The invitation will be valid from 1300 hrs on 20/02/2019 to 1730 hrs on 24/02/2019. Exhibitors are advised that minors below the age of 18 years are not permitted on site during build up, business days and dismantling period.

2.13 Car Parking

Each exhibiting company will be granted parking as per approved policy. The car parking permit duly completed must be prominently pasted and displayed on the cars. For security reasons, car permits are non-transferable. Additional car passes can be booked online on payment basis. Passes would be provided subject to availability of space. Car parking permits will be valid from 18 February to 24 February 2019. All passes would be applied online only.
2.14 Media Centre and Media Accreditation

AERO INDIA 2019 will be covered by both domestic and overseas media. To facilitate media activity, a media centre would be set up at site. Exhibitors may provide press releases, photographs of their products and other relevant information at the media centre for coverage.

2.15 Press Conference

Facilities exist at the venue for holding press conferences / presentations. The press conference halls/meeting halls can be booked online on payment basis.

2.16 Business Centre

A Business Centre with state of the art facilities will be operational at the site. This would comprise of conference halls/Business Lounge/B2B meeting halls. Business centre can be booked online on payment basis.

2.17 Telecommunication Services

High speed internet and wi-fi will be made available to Exhibitors on payment basis.

2.18 Permission for Import/Re-Export of Certain Systems

(a) All weapons, weapon systems, individual and/or portable weapons, ammunition and pyrotechnics, etc. must have their firing mechanisms inactivated and / or be inert. Such exhibits must have a special approval for their import and re-export from Ministry of Defence, Government of India. All such requests should be sent to the Organisers on aeroindia-ddp@gov.in

(b) Companies with exhibits as indicated at sub Para (a) above, must declare in an official company document addressed to the Organisers (fax or photocopies not accepted), the country of production, exact description, quantity and serial no. of each exhibit and that such exhibits have their firing mechanisms inactivated and / or are inert. These companies must also declare that for such exhibits, they acknowledge and will follow the requirements stated in Security Regulations (see Para 2.27), and also as stipulated in sub Para (a) above. For the timely issue of the special import and re–export approval, official documents of the exhibiting company must be sent on aeroindia-ddp@gov.in. Certificate would be issued online. In case hard copy is required, request is to be made online.

Companies exhibiting electronic equipment / systems must also have approval for their import, re-export permission vide Sub Para (a) above.

Please submit Form Specifications of heavy Exhibits / Ammunition for Display
2.19 Heavy and Large Exhibits

Exhibitors who wish to display large exhibits, i.e., exhibits that are over two cubic metres in volume in single unit, as well as those heavy exhibits which need special handling, should suitably inform the Organisers with a copy to the official Freight Forwarder while providing requisite details in the form. For construction of Stand Fascia Board, wherever it will be required to create a special floor depending on the size and weight of the exhibit, all exhibitors are requested to fill up a special form for this purpose which will be available online.

2.20 Late Arrival of Exhibits

Time schedules for delivery of exhibits as laid down should be adhered to. In case of late arrival of exhibits and/or material, the Organisers reserve the right to refuse their entry to the exhibition. The exhibitor, his contractors and/or sub-contractors will not have the right/claims said to arise from such refusal.

2.21 Completion of Application / Order Forms

All Applications, Declarations and Order Forms included in this Manual must be submitted online by the due dates mentioned on the Forms. Where no services are required or approvals sought, the relevant form should be marked “Not Applicable” or “Nil” and also be returned to the Organisers by the due date to avoid omission by default. Care should be taken to complete these forms fully.

All forms are required to be submitted to the Organisers or Official Contractors as indicated on each form. Official contractors may seek additional information and/or payment directly from the exhibitor.

Where payment is requested with the order, receipt of such payments will be a condition of acceptance of the order.

Exhibitors should retain a copy of the forms for their records.

2.22 Handing Over of the Exhibitors’ Rented Stand / Areas

(a) The rented stand area would be handed over to the Exhibitors only where full payment of participation fee has been received.

(b) Standard shell / upgraded shell stands with specified installations and equipment will be handed over to the exhibitors on 12 February 2019. Stand decoration and set-up of exhibits etc. will be permitted thereafter, from 0900 hrs to 1700 hrs daily. No construction / fabrication work will be permitted whatsoever after 18 February 2019.

(c) Raw space for National Pavilions/stands will be handed over on 04th February 2019 for all the exhibition Halls.

(d) All stands must be ready by 1700 hrs on 18 February 2019.

ATTENTION: Any alteration and/ or dismantling of the standard shell stand by the exhibitors, their contractors and/ or sub-contractors are prohibited. This can be carried out only by the Official Stand Fitting Contractor with written approval from the Organisers.
2.23 Fascia Board

The exhibiting company’s commercial title will appear in 12 cm high characters, over the open aisle frontage of every exhibitor shell stand and shall be covered within the hire charges of booth packages. The details should be forwarded online to the Organisers not later than 13th January 2019.

2.24 Restaurant Services

These would include:-

- One or more 5-star Restaurants with buffet and Ala-carte service at the Exhibition site. Bar facility will be purely restricted to the chalets
- Food Court serving different types of fast food in medium range category at the Exhibition site.
- Food court and moderately priced restaurants serving standard Indian food at the Air Display Viewing Area (ADVA). Sponsorship of these areas would also be possible.

2.25 Accommodation and transport

A list of hotels/transport agencies with their rates would be displayed on the official website. Exhibitors would be free to choose from the displayed list or make their own arrangement.

2.26 Clearance of Corridors, Dismantling/Removal of Material and Re-export

(a) Corridors should be kept clear of obstructions at all times. Packed/ empty cases and/ or materials are not allowed to be placed in the corridors of the Exhibition halls. The Organisers have the right to insist on removal of any cases and / or materials from the corridors at the exhibitor’s cost. (Please also see Para 3.16 in Section III on Rules and Regulations – “Stand Cleaning”)

(b) The exhibition will close at 1730 hrs on 24th February 2019. Dismantling and re-packing of materials and exhibits on 24th February 2019 will not be permitted, except for weapons and ammunition and light and portable models.

(c) The dismantling and delivery of empty cases by the Official Freight Forwarder for re-packing will commence at 0900 hrs on 25th February 2019.

(d) Re-packing of materials/exhibits and the clearance of all cases from the Exhibition premises must be completed by- 1800 hrs on 27th February 2019.

(e) The site will close on 28th February 2019.

(f) All exhibits and exhibition material must be re-exported at the earliest.
All exhibitors shall abide by the Security Regulations of AERO INDIA 2019 as stipulated below:

a) Alert and efficient Security Forces will be engaged by the Organisers to ensure the safety of the exhibits. Nevertheless, arrangement may be made by the exhibitors for their own insurance to cover all stages of the event and light, portable models and other attractive exhibits immediately after the Exhibition closes. It is at this time that there is risk of exhibits getting lost. The Organisers will not accept responsibility for theft, loss or damage of exhibits, stores or any other equipments belonging to exhibitors, contractors or visitors. It is strongly recommended that at least one person is present at each booth at 0900 hrs on 25th February 2019, when the Halls open for re-packing. Exhibitors are also informed that rented furniture items will be collected on 24th February 2019 after the closing of the exhibition. Therefore, drawers, cupboards, etc. should be emptied and contents kept secure after the Exhibition closes on 24th February 2019.

b) Explosive, highly inflammable and other hazardous materials of any type are not allowed to be exhibited or brought into the exhibition premises.

c) Weapon systems, individual weapons, ammunition, etc. which could be dangerous must have their firing mechanisms inactivated and / or must be made inert for import, display and re-export.

d) Weapons, weapon systems, ammunition, pyrotechnic systems etc. must be transported (import, re-export) as the policy of the company & Government norms of originating destination and transit countries. Such items must be packed in their own cases independent of any other exhibits or materials.

(e) The items stated in Sub Para’s (c) and (d) above must also be rendered inactive and/ or inert and so declared in all shipping/customs documents with their respective serial numbers.

(f) The items stated in Sub Para (d) will be delivered to the exhibitors stands on 19 February 2019 only.

(g) After the closing of the exhibition at 1700 hrs on 24th February 2019, only exhibitors with individual and / or portable weapons, ammunition, pyrotechnics etc. must remain in the Exhibition area in order to receive empty cases from the Official Freight Forwarder for the re-packing of these exhibits. All these cases will be cleared out of the Exhibition area by 27th February 2019.

(h) All lethal systems though made inert / inactive, will be carried out on trailers and / or trucks and in crates. Such systems will not be moved on their own power.

(i) After the daily closing of the Exhibition, no person will be allowed to remain inside the Exhibition area. In case of special requirement the Organisations have to be approached with a request in writing.

(j) For security purposes, the Organisers reserve the right, without giving any prior reason, to refuse admission to anyone to the Exhibition area and to expel any person whose behavior, in their opinion, justifies such a measure

(k) Exhibitors/their representatives should be present at their stands at all times during the hours of the Exhibition.

(l) Exhibitors, who require the services of Security guards at their stands, are required to give their requirements online.
Exhibitors and the staff employed by them within the Exhibition stand, business chalets and offices, etc. are directly responsible for ensuring fire safety measures, including tackling of minor fire incidents. Their responsibilities will include:

(a) Study the general layout of the Exhibition Halls and get acquainted with the location of exit doors, exit routes, emergency routes, emergency exits. A separate Instruction Manual on Fire Safety Measures shall be uploaded for the exhibitors in due course.

(b) Not to use any inflammable material for decorating the standard shell stands, offices, restaurants, chalets, etc. unless they are treated with fire retarding substances. Not to display/exhibit explosive, chemical, inflammable, dangerous, harmful or noxious substances unless approved by the Ministry of Defence, Government of India in writing only.

(c) Not to use any open flame/direct heating appliances to cook food in the Exhibition stands. Only microwave and induction heating/cooking is permitted inside the Chalet.

(d) Ensure heating appliances used in business chalets are mounted on fire proof stands. Use of LPG, Butane, Propane or coal or any inflammable gas is not permitted.

(e) Keep away all inflammable/combustible waste such as empty boxes, containers, wrapping, etc. away from the Exhibition Premises and deposit the same in areas designated by the Organisers. If not removed, the Organisers will remove the same at the exhibitor’s cost.

(f) Ensure that electric wiring of equipment on display, decoration and those used for heating appliances are of adequate capacity, quality and are as per approved specifications. Cable joints, if any, be kept to the bare minimum and properly sealed to prevent sparking/overheating.

(g) Drawing more power than what has been demanded should be avoided as this may lead to tripping of main circuit breaker and recovery of penal charges/levies from the defaulting exhibitors.

(h) Alteration/interference with main circuit breaker and wirings/electrical fittings is prohibited. The Official Stand Fitting Contractor’s electricians should be contacted for any additional connections. In case of any fault in the electrical installation, call for help from complaint cell of Organiser/Service Booth of Official Stand Fitting Contractor.

(i) Observe and impose all fire precautions at all times, especially during fabrication/installation of the stalls/chalets. Avoid throwing lighted cigarette butts and match sticks, etc. in Exhibition stands/chalets/offices.

(j) Smoking in the Exhibition halls and all public places during the Exhibition period is strictly prohibited. These will be treated as “No Smoking” areas and will be so marked.

(k) Ensure that the 2 kg ABC stored pressure type extinguishers provided in the shell stands/chalets are not removed or the access to the fire extinguisher/fire point blocked, to facilitate easy pick up and use, should any fire incident take place.

(l) Tackle any minor fire incident in the stand, chalet, offices and restaurants by using the fire extinguisher installed.

(m) Read and understand the instructions pasted on extinguisher for its use and operation to tackle minor fire incidents.
(n) Know the exit routes to be followed in an emergency and the location of nearest emergency exit for escape in case of major fire incidents.

(o) Do not block the exit, exit route, emergency exit and passages.

(p) Instruct your staff employed not to leave the shell stands, chalets and offices unattended whilst work is in progress or before officially appointed time of closing.

In case of a fire incident, take the following actions:-

- On fire not coming under control by portable extinguisher, raise fire alarm by shouting “Fire - Fire” to summon assistance. Rush to fire Watch Personnel stationed in Exhibition halls.

- In case of major fire incident, direct and guide the visitors and the occupants of Exhibition halls/restaurants through routes to the exit as well as emergency exits for their quick dispersal.

- Provide access and co-operate with Organisers’ fire safety supervisory staff and Fire Watch Personnel for inspection. Render all help possible to fight fire and salvage the equipment/materials.

- Ensure quick dispersal of equipment/cars parked in the area in the event of fire incident in static display/carpark areas.

2.29 Cleanliness and Maintenance

The exhibitors will ensure daily cleaning and proper maintenance of Exhibition stands and chalets of the area occupied by them. The Organiser is responsible for cleaning of public areas and aisles only.